

An Overview of the CUI Program

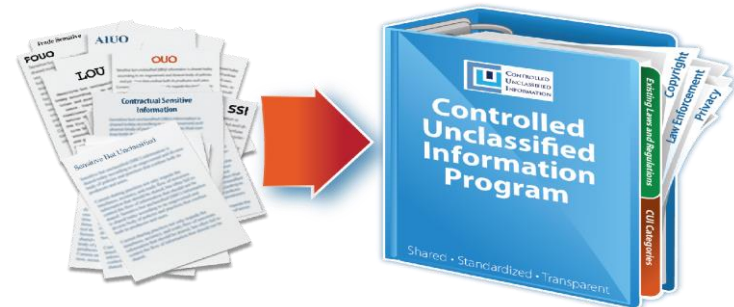


What is CUI?



CUI is Information that needs protection and is not classified.

- The Controlled Unclassified Information (CUI) Program standardizes the way the Executive branch handles information that requires protection and is not classified.
- CUI ensures safeguards employed while information is being stored or used by the agency and the controls involving how the information is disseminated.
- The CUI Program replaces hundreds of different agency policies and associated markings with one shared system of markings.



Leadership



CUI Executive Agent: NARA's Information Security Oversight Office (ISOO)



CUI Advisory Council: Lead by the Executive Agent; Membership from Executive Branch agencies

GSA Leaders:

- Senior Agency Official - Beth Killoran, Deputy CIO
- Program Managers (PMs) - Karen Overall and Andy Riordan, Enterprise Data and Privacy Management Office (IDE)



Implementation Plans

- The CUI Program is under development. Estimated timeline towards implementation:

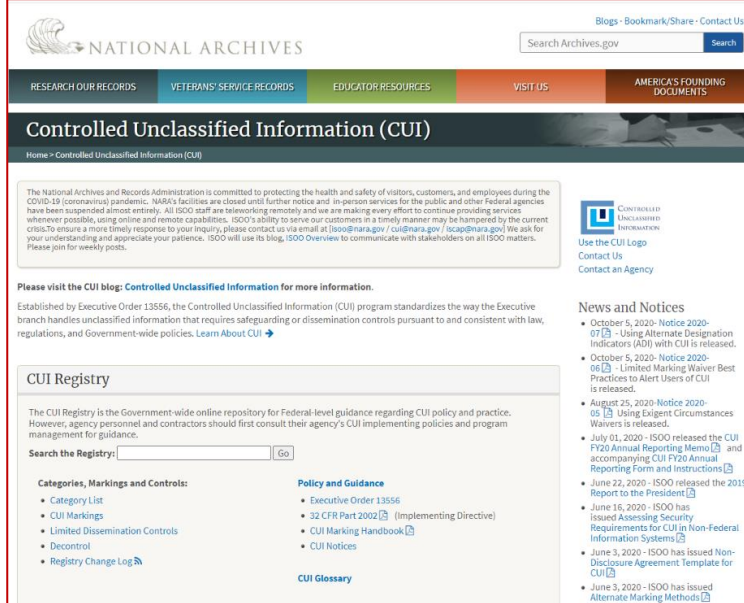
CUI Policy updated	April 2021
CUI Course - mandatory for employees	Jan-April 2021
CUI Guide published	April 2021
Begin implementation at GSA	July 1, 2021
FAR rule focused on CUI	2021
Implementation across the Executive Branch	by Dec 31, 2021

Examples of CUI

- **PII** - SSNs, personnel files, health info...
- **SBU** - PBS Building drawings/blueprints with sensitive info...
- **Contract data** – Bids, source selection info, customer data...
- **IT Operation Info** – Network diagrams, IP addresses....
- **Legal** – Administrative proceedings, Witness Protection...

The CUI Registry

- NARA's repository that contains info, guidance, training, and requirements for handling CUI.
- Identifies 100+ approved Categories.
- Lists the applicable authorities for each category that says the information should be protected.
- Establishes CUI markings for each category.



The screenshot shows the National Archives website's page for Controlled Unclassified Information (CUI). The page includes a search bar, navigation tabs for 'RESEARCH OUR RECORDS', 'VETERANS' SERVICE RECORDS', 'EDUCATOR RESOURCES', 'VISIT US', and 'AMERICA'S FOUNDING DOCUMENTS'. The main heading is 'Controlled Unclassified Information (CUI)'. Below this, there is a notice about COVID-19 safety protocols. A section titled 'CUI Registry' contains a search box and a list of categories and controls, including 'Executive Order 13556', '32 CFR Part 2002', and 'CUI Marking Handbook'. To the right, there is a 'Policy and Guidance' section with links to various directives and notices, and a 'News and Notices' section with a list of recent updates.

CUI Categories

- The CUI Categories that GSA will likely use:

Critical Infrastructure

[Emergency Management](#)

[General Critical Infrastructure Information](#)

[Information Systems Vulnerability Information](#)

[Physical Security](#)

Financial

[Budget](#)

[Comptroller General](#)

[Electronic Funds Transfer](#)

[General Financial Information](#)

Legal

[Administrative Proceedings](#)

[Collective Bargaining](#)

[Legal Privilege](#)

[Legislative Materials](#)

[Protective Order](#)

Natural and Cultural Resources

[Historic Properties](#)

Privacy

[Contract Use](#)

[General Privacy](#)

[Inspector General Protected](#)

[Personnel Records](#)

Procurement and Acquisition

[Source Selection](#)

Proprietary Business Information

[Entity Registration Information](#)

[General Proprietary Business Information](#)

Types of CUI

- **CUI Basic**

CUI Basic is when the applicable authority says the information should be protected and nothing else is required. Therefore, only the standard CUI marking and protection procedures must be followed. This is the most common type of CUI.

- **CUI Specified**

CUI is specific when the applicable authority includes specific or additional guidance for that type of information. That could mean additional markings, extra protection, limited dissemination, or some other specific direction. Therefore, more protections are required of CUI Specified than of CUI Basic.

Safeguarding

Safeguard CUI at all times in a manner that minimizes the risk of unauthorized disclosure while allowing timely access by authorized holders.

Controlled environments

- Physical: At least 1 physical barrier such as a locked cabinet
- General: Be aware of surroundings; do not review or discuss in common areas
- Electronic: Protect IT systems from unauthorized access

Marking

Marking of CUI documents is required in order to show that the document contains sensitive information.

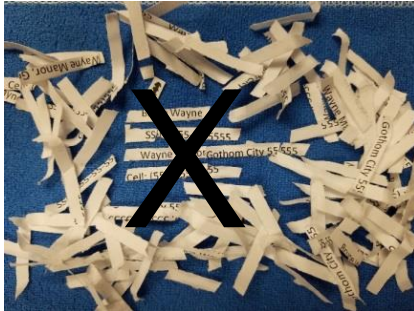
- Printed copy - Banner marking on the top of each page
- IT Systems - Must have splash screens, banners, or other forms of notification that the system contains CUI
- IT Systems printout - Either automatically print banners or the holder must write the banner marking on each page
- First page - Indicate the agency of designation and a contact person/organization

Banner Markings

- For ***CUI Basic*** the only required banner marking is **CUI** in Capital letters (other agencies may use the word Controlled instead) at the top of every page of the document.
- For ***CUI Specified***, the marking must also include the category or categories, in alphabetical order, separated by 1 slash.
Example: CUI//SP-BUDG/SP-PRVCY
- Either banner marking may also include limited dissemination information at the end of the marking.
Example: CUI//SP-PRVCY//NOFORN
- The [CUI Registry](#) has more information on markings.
- [CUI Coversheets](#) may also be used to protect printed docs.

Destroying

- Destruction must make CUI unreadable, indecipherable, and irrecoverable.
- Shredders and Shredding Services must comply with NIST 800-88. Destroy to 1mm x 5mm particles.
- Do NOT put CUI in trash cans or recycle bins



Cross cut shredders



1x5mm shredders

Reporting CUI Incidents

Incidents involving CUI must be reported immediately to the IT Service Desk who will work with the OCISO Incident Response team. Report incidents such as:

- Improper storage
- Mishandling
- Unauthorized individuals gaining access
- Unauthorized release of CUI
- Mismarked or unmarked CUI

Resources

- Implementing Directive: [32 CFR part 2002](#)
- The CUI Registry: [archives.gov/cui](https://www.archives.gov/cui)
- NARA's training videos: [archives.gov/cui/training](https://www.archives.gov/cui/training)
- NARA's CUI Blog: isoo.blogs.archives.gov
- NIST 800-171 Rev 2: [Protecting CUI in Non-Federal systems](#)
- GSA's [CUI Policy](#)

*For more information contact the
CUI Team at cui@gsa.gov*